

Appendix 3. Agencies or clusters with roles and responsibilities in this Guide

Summary The following agencies or clusters have roles and responsibilities set out in the *National CDEM Plan 2015* or the Guide. They are either mandated to fulfil these functions or are voluntary commitments to national CDEM arrangements.

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Accident Compensation Corporation

Function The Accident Compensation Corporation is a crown agency. Its role is to prevent injury, ensure people can get treatment for injury, and assist people to get back to everyday life as soon as possible. This involves receiving clients' injury claims, overseeing and coordinating the help clients get, to make sure they get the help they need; and paying weekly compensation (a regular form of income, calculated at a percentage of the client's usual earnings).

Accident Compensation Corporation provides support to the Ministry of Social Development under the welfare services sub-function, financial assistance.

See

- ◆ Section 3, Management of emergencies
- ◆ Section 14, Welfare services

American Association for Laboratory Animal Science (AALAS)

Function The American Association for Laboratory Animal Science (AALAS) is a membership association of professionals employed around the world in academia, government, and private industry who are dedicated to the humane care and treatment of laboratory animals, as well as the quality research that leads to scientific gains that benefit people and animals. AALAS provides educational materials to laboratory animal care professionals and researchers, administers certification programs for laboratory animal technicians and managers, publishes scholarly journals, supports laboratory animal science research, and serves as the premier forum for the exchange of information and expertise in the care and use of laboratory animals.

Some New Zealand research, testing and teaching facilities have developed response plans specific to each facility.

See

- ◆ Section 14, Welfare services

Animal Control or Animal Services (territorial authorities)

Function Animal Control or Animal Services, at each territorial authority, provide assistance and support for displaced animals through transportation, sheltering and welfare needs with temporary animal shelters.

See

- ◆ Section 14, Welfare services

Association of Non-Government Organisations of Aotearoa

Function The Association of Non-Government Organisations of Aotearoa (ANGOA) is a network of organisations from across the range of non-government organisations in Aotearoa New Zealand including national, regional and local groups. ANGOA facilitates non-government organisations networking around issues of common concern with a particular emphasis on strengthening relationships across the sector and between the sector and government. ANGOA disseminates information as part of its effort to strengthen the Community and Voluntary Sector in Aotearoa New Zealand.

ANGOA's primary functions are the provision of an independent vehicle for interaction, cooperation, and mutual support and exchange amongst non-government organisations within Aotearoa New Zealand and working in partnership with appropriate tangata whenua organisations and networks.

See

- ◆ Section 31, International assistance for New Zealand

Beef + Lamb New Zealand

- Function** Beef + Lamb New Zealand Ltd is a farmer-owned industry organisation representing New Zealand's sheep and beef farmers.
- Beef + Lamb New Zealand provide technical advice to farmers about adverse weather events where stock are likely to be impacted, and also offer extensive information on managing stock post a volcanic eruption.
- See**
- ◆ Section 14, Welfare services

Civil Aviation Authority

- Function** The Civil Aviation Authority is responsible for:
- ◆ civil aviation policy advice and civil aviation rules (including safety and security standards)
 - ◆ certification and licensing of aviation participants
 - ◆ investigation of accidents and incidents and analysis of trends
 - ◆ the promotion of safety and security
 - ◆ regulating the provision of aviation security services for international and domestic air operations including airport security, passenger and baggage screening
 - ◆ publication of aeronautical information, and
 - ◆ oversight administration of *Health and Safety in Employment Act 1992* and the *Hazardous Substances and New Organisms Act 1996* in the aviation sector.
- See**
- ◆ Section 3, Management of emergencies
 - ◆ Section 7, Clusters
 - ◆ Section 13, Lifeline utilities

Child, Youth and Family (CYF) (Ministry of Social Development)

- Function** Child, Youth and Family is the government agency with statutory care and protection of children and young people, youth justice services and adoption services. Child, Youth and Family is the agency responsible for planning the delivery and coordination of care and protection of children and young people who have been identified as separated from their parents or usual caregiver during an emergency.
- See**
- ◆ Section 14, Welfare services

Coastguard New Zealand

Function Coastguard New Zealand is the charity saving lives at sea and educating New Zealanders on how to stay safe on the water. Coastguard New Zealand rescue crews provide the primary maritime search and rescue service in New Zealand.

See ♦ Section 7, Clusters

Council of International Development

Function The Council for International Development (CID) is the national umbrella agency of international development organisations based in Aotearoa New Zealand. CID exists to support effective high quality aid and development programmes, with the vision of achieving a sustainable world free from poverty and injustice. CID also facilitates the Non-Governmental Organisations Disaster Relief Forum (NDRF), see below.

See ♦ Section 3, Management of emergencies
♦ Section 31, International assistance for New Zealand.

Dairy NZ

Function Dairy NZ is an industry organisation that invests in a wide range of programmes, guided by dairy industry strategy. Their work includes research and development to create practical on-farm tools, leading on-farm adoption of good practice farming, promoting careers in dairying, and advocating for farmers with central and regional government.

See ♦ Section 14, Welfare services

Deer Industry New Zealand

Function Deer Industry New Zealand (DINZ) is an industry organisation, and undertakes a range of programmes on behalf of all deer industry stakeholders. Its main functions are promotion, quality assurance, research, and market access and industry representation.

Deer Industry New Zealand can act as a rapid communication channel to reach deer farmers during an emergency.

See ♦ Section 14, Welfare services

Department of Conservation

Function The Department of Conservation (DOC) is the government agency charged with conserving New Zealand's natural and historic heritage. DOC organises its work around five different outcomes:

- ♦ the diversity of New Zealand's natural heritage is maintained and restored
- ♦ New Zealand's history is protected and brought to life
- ♦ more people participate in recreation
- ♦ more people engage with conservation and value its benefits
- ♦ conservation gains from more business partnerships.

See ♦ Section 7, Clusters
♦ Section 14, Welfare services

Department of the Prime Minister and Cabinet

Function The Department of the Prime Minister and Cabinet (DPMC) serves the Executive (the Governor-General, Prime Minister and Cabinet) through the provision of high quality impartial advice and support services which facilitate government decision making at both strategic and operational levels.

- See**
- ◆ Section 2, Hazards and risks
 - ◆ Section 3, Management of emergencies
 - ◆ Section 21, Exercising and testing
 - ◆ Section 26, National Crisis Management Centre
 - ◆ Section 28, Public Information Management
 - ◆ Section 31, International assistance for New Zealand

District Health Boards

Function District Health Boards (DHBs) provide hospital and community-based health services (including Public Health Units). DHBs are funders and providers of publicly funded services for the populations of specific geographical areas in New Zealand.

- See**
- ◆ Section 3, Management of emergencies
 - ◆ Section 6, Civil Defence Emergency Management Groups (CDEM Groups)
 - ◆ Section 7, Clusters
 - ◆ Section 8, Emergency services
 - ◆ Section 11, Health and disability services
 - ◆ Section 14, Welfare services

Earthquake Commission

Function The Earthquake Commission (EQC) is New Zealand's primary provider of natural disaster insurance to residential property owners. The Earthquake Commission insures against damage caused by earthquake, natural landslip, volcanic eruption, hydrothermal activity, tsunami; in the case of residential land, a storm or flood; or fire caused by any of these hazards.

EQC operates as mandated by the *Earthquake Commission Act 1993*. EQC works with the Ministry of Social Development under the welfare services sub-function, financial assistance.

- See**
- ◆ Section 3, Management of emergencies
 - ◆ Section 14, Welfare services
 - ◆ Section 15, Building management
 - ◆ Section 16, Science and research organisations
 - ◆ Section 17, Reduction
 - ◆ Section 33, Government financial support to local authorities

Egg Producers Federation of New Zealand

Function The Egg Producers Federation of New Zealand represents all commercial egg farmers across all farming types.

- See**
- ◆ Section 14, Welfare services

Farm Forestry Association

Function The New Zealand Farm Forestry Association represents tree growers throughout New Zealand to further the interests of small forest growers.

See ♦ Section 14, Welfare services

Federated Farmers of New Zealand

Function Federated Farmers of New Zealand (Federated Farmers) is located in 24 provinces, and employs professional staff to work for its member-farmers. It gives farmers a collective voice at both a regional, national and international level and is responsible for representing the specific interest of its members within meat and fibre, dairy, goats, rural butchers, high country, grain and seeds, and bees. Federated Farmers provides support to the following welfare services agencies:

- ♦ Ministry for Primary Industries (animal welfare sub-function)
- ♦ Ministry of Social Development (financial assistance sub-function).

See ♦ Section 14, Welfare services

Fonterra

Function Fonterra is a global farmer-owned cooperative with headquarters in New Zealand, and is the world's leading milk processor and dairy exporter. Fonterra provides support and advice to its farmers in emergencies via its Emergency Response Team (ERT). Support ranges from technical advice to water tankers and sandbagging, and has included sourcing and supplying dozens of generators to keep milking sheds operating during and following a flood.

See ♦ Section 14, Welfare services

Forest Owners' Association

Function The New Zealand Forest Owners Association (FOA) represents the owners of New Zealand's commercial plantation forests. The association and its members are committed to the highest standards of sustainable silviculture, environmental practice and workforce safety.

See ♦ Section 14, Welfare services

GNS Science

Function GNS Science is a Crown research institute offering independent scientific and technical advice. GNS Science provides real time monitoring data from the EQC-funded GeoNet project, and specific science advice in relation to earthquake, volcano, landslide, and tsunami hazards.

See ♦ Section 16, Science and research organisations
♦ Section 25, National warnings and advisories
♦ Section 26, National Crisis Management Centre

Heritage New Zealand Pouhere Taonga

- Function** Heritage New Zealand is an autonomous Crown entity under the *Crown Entities Act 2004*. Its work, powers and functions are prescribed by the *Heritage New Zealand Pouhere Taonga Act 2014*.
- Most protective mechanisms for land-based historic heritage are administered by local authorities through their District Plan policies heritage schedules and associated rules under the Resource Management Act 1991. Heritage New Zealand identifies historical and cultural heritage through the New Zealand Heritage List and the National Historic Landmark List and has regulatory responsibilities for archaeological sites. Heritage New Zealand also provides advice on the identification, protection, preservation and conservation of the historical and cultural heritage of New Zealand.
- See**
- ◆ Section 3, Management of emergencies
 - ◆ Section 15, Building management

Horticulture New Zealand

- Function** Horticulture New Zealand is an industry association representing New Zealand's 5500 commercial fruit and vegetable growers. Their work focuses on natural resources and the environment, biosecurity, people capability, and grower representation.
- See**
- ◆ Section 14, Welfare services

Housing New Zealand Corporation

- Function** Housing New Zealand Corporation (Housing New Zealand) is a Crown agent that provides housing services for people in need. Housing New Zealand owns or manages around 68,000 properties nationwide, including about 1,500 houses for community groups providing residential services.
- See**
- ◆ Section 14, Welfare services
 - ◆ Section 33, Government financial support to local authorities

Inland Revenue Department

- Function** Inland Revenue Department collect most of the revenue that government needs to fund its programmes. The Inland Revenue Department can provide tax assistance to those affected by an emergency. Inland Revenue Department provides support to the Ministry of Social Development under the welfare services sub-function, financial assistance.
- See**
- ◆ Section 3, Management of emergencies
 - ◆ Section 14, Welfare services

Insurance Council of New Zealand

- Function** Insurance Council of New Zealand provides insurance-related emergency information to all New Zealanders, including business and central/local government. Leads disaster recovery coordination with its member insurers, the Earthquake Commission and local government organisations. The Insurance Council of New Zealand provides information on how to reduce both the social and economic impacts of natural hazards in New Zealand. The Insurance Council of New Zealand provides support to the Ministry of Social Development under the welfare services sub-function, financial assistance.
- See**
- ◆ Section 14, Welfare services

International Search and Rescue Advisory Group (INSARAG)

- Function** The International Search and Rescue Advisory Group (INSARAG) is a global network of more than 80 countries and organisations under the United Nations umbrella. INSARAG deals with Urban Search and Rescue (USAR) related issues, aiming to establish minimum international standards for USAR teams and methodology for international coordination in earthquake response.
- See**
- ◆ Section 10, Fire services
 - ◆ Section 31, International assistance for New Zealand

Kiwi Rail

Function Kiwi Rail Group owns and manages New Zealand's rail network on behalf of the government, maintaining 4,000kms of railway track, bridges and tunnels. Kiwi Rail also manages the signals that control the safe movement of trains around the country. Kiwi Rail also operates freight train services on the National Rail Network, along with long distance passenger trains on some routes, and the Wellington suburban trains.

In an emergency, Kiwi Rail is responsible for restoring the rail network to a satisfactory operating condition as quickly as possible.

Kiwi Rail is a member of the Transport National Emergency Management Coordination Group (Transport Cluster) and participates in the Transport Response Team. When activated, the role of the Transport Response Team is to facilitate the flow of information through the transport sector, and to provide strategic advice and recommendations to the lead agency and government on transport related issues.

Kiwi Rail can provide the following:

- ◆ information about the rail network and status
 - ◆ advice and recommendations on any national implications regarding the status of particular infrastructure
 - ◆ information about damage to the network, priorities for restoration, contractors resources required and alternative routes where applicable
 - ◆ information regarding utilisation of freight and passenger rail assets, including capacity, availability and external support requirements (including human resources, electricity, fuel etc)
 - ◆ advice on variations to land transport legislation regulations and rail standards in emergencies.
- See**
- ◆ Section 13, Lifeline utilities
 - ◆ Section 30, Mass evacuation

Local Government New Zealand

Function Local Government New Zealand represents the national interests of councils of New Zealand. As the champion of best practice in the local government sector, they provide policy, advice and training to councils. Local Government New Zealand is a member of the Transport National Emergency Management Coordination Group (Transport Cluster).

- See**
- ◆ Section 13, Lifeline utilities

Maritime New Zealand

Function	Maritime New Zealand is responsible for: <ul style="list-style-type: none">♦ developing maritime safety and marine environment protection rules, licensing seafarers and registering ships♦ investigating and analysing the causes of maritime accidents including health and safety responsibilities♦ educating the maritime community on safety and environmental issues♦ providing and maintaining navigation aids, maritime distress and safety radio service and search and rescue expertise♦ overseeing and assisting in the development of port and vessel security plans♦ in partnership with other stakeholders, preparing for and responding to marine oil pollution incidents in New Zealand waters♦ educating and communicating with the recreational boating sector about safe boating behaviour.
See	<ul style="list-style-type: none">♦ Section 3, Management of emergencies♦ Section 13, Lifeline utilities

Massey University, Palmerston North: Institute of Veterinary, Animal and Biomedical Sciences

Function	The Institute of Veterinary, Animal and Biomedical Sciences is a world leader in its field. Work includes: <ul style="list-style-type: none">♦ advancing knowledge in animal health and welfare, biosecurity, conservation and sustainable productivity♦ working with governments, other universities, international and national organisations and companies to improve animal and human health.
See	<ul style="list-style-type: none">♦ Section 14, Welfare services

Meat Industry Association

Function	<p>The Meat Industry Association of New Zealand (MIA) is a voluntary trade association representing New Zealand meat processors, marketers, and exporters. It is an incorporated society (owned by members) that represents companies supplying the majority of New Zealand sheepmeat exports and all beef exports.</p> <p>All Meat Industry Association plants have their own emergency response plans and procedures for evacuation. Grazing land and stock yards adjacent to the plants could be used as animal holding facilities in an emergency, if required.</p>
See	<ul style="list-style-type: none">♦ Section 14, Welfare services

Media Works TV Limited (TV 3)

Function	Media Works TV Limited (TV 3) is required (as agreed in a memorandum of understanding with the Ministry of Civil Defence & Emergency Management) to broadcast official warnings and emergency information messages prior to or during an emergency.
See	<ul style="list-style-type: none">♦ Section 28, Public information management

Meteorological Service of New Zealand Limited (MetService)

Function The Meteorological Service of New Zealand Limited (MetService) is New Zealand's designated National Meteorological Service with the World Meteorological Organisation. Under contracts with the Crown, MetService is the authorised provider of warnings and other public safety weather services to New Zealand, as well as certified weather information to the aviation industry and all airlines flying into and within New Zealand.

In addition to meteorological warnings, MetService will contribute to the management of public information, assist as necessary with volcanic ash advisories for the civil aviation industry, and provide scientific advice to the NCMC, agencies and CDEM Groups as needed.

- See**
- ◆ Section 1, Introduction
 - ◆ Section 16, Science and research organisations
 - ◆ Section 25, National warnings and advisories
 - ◆ Section 26, National Crisis Management Centre

Ministry for Business, Innovation, and Employment

Function The Ministry of Business, Innovation and Employment (MBIE) develops and delivers policy, services, advice and regulation to support business growth and the prosperity and wellbeing of New Zealanders.

MBIE integrates the functions of four former agencies – the Department of Building and Housing, the Ministry of Economic Development, the Department of Labour and the Ministry of Science and Innovation.

- See**
- ◆ Section 3, Management of emergencies
 - ◆ Section 14, Welfare services
 - ◆ Section 15, Building management
 - ◆ Section 16, Science and research organisations
 - ◆ Section 26, National Crisis Management Centre
 - ◆ Section 28, Public information management
 - ◆ Section 29, Logistics

Ministry of Civil Defence & Emergency Management (MCDEM)

Function The Ministry of Civil Defence & Emergency Management (MCDEM) is the lead agency responsible for coordinating the management of emergencies resulting from various hazards, using the arrangements in the National CDEM Plan and the functions and powers of the Director and the National Controller under the *CDEM Act 2002*. The Ministry may act as a support agency by coordinating the CDEM response to any emergency managed by a lead agency.

See All sections of the Guide.

Ministry for Culture and Heritage

Function The Ministry for Culture and Heritage supports New Zealand's art, media, heritage and sport organisations; advise government on cultural matters; and provide research and resources for public access.

The Ministry for Culture and Heritage has an operational role under building management of the *National CDEM Plan 2015*.

See

- ◆ Section 3, Management of emergencies
- ◆ Section 15, Building management

Ministry of Education

Function The Ministry of Education is the Government's lead advisor on the New Zealand education system, shaping direction for sector agencies and providers.

During response to an emergency, Ministry of Education has an operational role under welfare services of the National CDEM Plan 2015.

See

- ◆ Section 3, Management of emergencies
- ◆ Section 14, Welfare services

Ministry for the Environment

Function Ministry for the Environment can provide advice on environmental matters and the application and operation of the *Resource Management Act 1991*, the *Hazardous Substances and New Organisms Act 1996*, and the *Soil Conservation and Rivers Control Act 1941*.

During response to, and recovery from an emergency, Ministry for the Environment has an operational role in the provision of advice (on request) related to the application of the *Resource Management Act 1991* and *Hazardous Substances and New Organisms Act 1996*, and the environmental implications of response measures.

See

- ◆ Section 2, Hazards and risks
- ◆ Section 17, Reduction

Ministry of Foreign Affairs and Trade

Function The Ministry of Foreign Affairs and Trade is the Government's lead adviser and negotiator on foreign and trade policy, and diplomatic and consular issues. The Ministry of Foreign and Trade also provides legal advice on international issues. Under international practice, it is the formal channel for the Government's communications to and from other countries and international organisations. The Ministry maintains key relationships with international countries and membership with the United Nations.

During an emergency the Ministry of Foreign Affairs and Trade has responsibilities relating to the welfare of foreign nationals, and matters relating to international assistance to New Zealand.

- See**
- ◆ Section 3, Management of emergencies
 - ◆ Section 14, Welfare services
 - ◆ Section 26, National Crisis Management Centre
 - ◆ Section 28, Public information management
 - ◆ Section 30, Mass evacuation
 - ◆ Section 31, International assistance to New Zealand

Ministry of Health

Function The Ministry of Health is government's principal health and disability policy advisor. The Ministry is the lead agency for infectious human disease (pandemic) emergencies, and is therefore responsible for planning for health-related emergencies through the National Health Emergency Plan. The Ministry of Health is also responsible for initiating and coordinating any national emergency response from the health sector regardless of the emergency. The Ministry of Health is also the agency responsible for coordinating the provision of psychosocial support at the national level under welfare services. The Ministry of Health is a member agency of the National Welfare Coordination Group.

- See**
- ◆ Section 1, Introduction
 - ◆ Section 2, Hazards and risks
 - ◆ Section 3, Management of emergencies
 - ◆ Section 4, General roles and responsibilities
 - ◆ Section 5, Ministry of Civil Defence & Emergency Management (MCDEM)
 - ◆ Section 6, Civil Defence Emergency Management Groups (CDEM Groups)
 - ◆ Section 7, Clusters
 - ◆ Section 8, Emergency services
 - ◆ Section 11, Health and disability services
 - ◆ Section 14, Welfare services
 - ◆ Section 17, Reduction
 - ◆ Section 18, Readiness
 - ◆ Section 24, Response
 - ◆ Section 25, National warnings and advisories
 - ◆ Section 26, National Crisis Management Centre
 - ◆ Section 28, Public information management
 - ◆ Section 31, International assistance to New Zealand
 - ◆ Section 32, Recovery

Ministry of Pacific Island Affairs

Function The Ministry of Pacific Island Affairs is Government's premier adviser on policies and interventions to promote the social, economic and cultural development of Pacific peoples in New Zealand.

See

- ◆ Section 3, Management of emergencies
- ◆ Section 14, Welfare services

Ministry for Primary Industries

Function The Ministry for Primary Industries provides policy advice and programmes that support the sustainable development of New Zealand's primary industries. The Ministry also has a role in ensuring food safety and standards for New Zealand consumers, and protects New Zealand from biological risk.

See

- ◆ Section 1, Introduction
- ◆ Section 3, Management of emergencies\
- ◆ Section 6, Civil Defence Emergency Management Groups (CDEM Groups)
- ◆ Section 14, Welfare services
- ◆ Section 26, National Crisis Management Centre
- ◆ Section 28, Public information management
- ◆ Section 31, International assistance to New Zealand

Ministry of Social Development (MSD)

Function The Ministry of Social Development is New Zealand's largest government department, providing care and protection of vulnerable children and young people; employment, income support and superannuation services; funding to community service providers; social policy and advice to government; and student allowances and loans.

See

- ◆ Section 6, Civil Defence Emergency Management Groups (CDEM Groups)
- ◆ Section 14, Welfare services
- ◆ Section 26, National Crisis Management Centre
- ◆ Section 28, Public information management
- ◆ Section 33, Government financial support to local authorities

Ministry of Transport (MoT)

Function The Ministry of Transport is the government's principal transport policy adviser, both leading and generating policy. The Ministry also acts as the Minister of Transport's agent for managing the interface with the transport Crown entities.

- See**
- ◆ Section 3, Management of emergencies
 - ◆ Section 7, Clusters
 - ◆ Section 13, Lifeline utilities
 - ◆ Section 26, National Crisis Management Centre
 - ◆ Section 28, Public information management

National Institute of Water and Atmospheric Research Limited

Function The National Institute of Water and Atmospheric Research Limited (NIWA) is a Crown research institute established in 1992. NIWA's mission is to conduct leading environmental science to enable the sustainable management of natural resources for New Zealand and the planet.

NIWA operates a comprehensive round-the-clock environmental forecasting system. At the heart of this system is a high-resolution weather forecasting capability. This supports additional forecasting systems for flooding from major river systems, storm surge, regional wave conditions, coastal inundation, and tsunamis. NIWA is also a core partner in the development of the RiskScape Model, a support tool for decision makers which simulates regional natural hazards and produces estimates of damage in dollars and likely casualties.

- See**
- ◆ Section 16, Science and research organisations
 - ◆ Section 25, National warnings and advisories

National Rural Fire Authority

Function The main functions of the National Rural Fire Authority are to provide the rural fire sector with leadership and coordination and support, and set standards and monitor performance.

A key part of the rural fire sector is the 76 Rural Fire Authorities (RFAs) who manage rural fire over 96% of New Zealand's land area. The RFAs are the Department of Conservation, the Defence Force, local councils, and rural fire districts. As managers of forested and rural land areas, the RFAs take responsibility for managing fires by recruiting and training volunteers to respond to fires in their local community.

- See**
- ◆ Section 3, Management of emergencies
 - ◆ Section 8, Emergency services
 - ◆ Section 10, Fire services

New Zealand Customs Service

Function New Zealand Customs Service is responsible for the management and control of New Zealand's borders, including promoting international trade, guarding against illegal imports and exports, and ensuring the movement of lawful travellers and goods can move across New Zealand's borders smoothly and efficiently.

- See**
- ◆ Section 26, National Crisis Management Centre
 - ◆ Section 28, Public information management
 - ◆ Section 31, International assistance for New Zealand

New Zealand Companion Animal Council

Function The New Zealand Companion Animal Council (NZCAC) is a national organisation representing the amalgam of a diverse range of animal groups. The NZCAC is also a support agency for the welfare services sub-function, animal welfare.

See

- ◆ Section 14, Welfare services

New Zealand Defence Force

Function The Defence Act 1990 allows the Armed Forces to be made available for the performance of public services and assistance to the civil power in time of emergency, either in New Zealand or elsewhere. During an emergency in New Zealand, the New Zealand Defence Force is a support agency, and support in the form of resources and equipment (to be determined by the New Zealand Defence Force) can be provided.

See

- ◆ Section 3, Management of emergencies
- ◆ Section 5, Ministry of Civil Defence & Emergency Management (MCDEM)
- ◆ Section 6, Civil Defence Emergency Management Groups (CDEM Groups)
- ◆ Section 8, Emergency services
- ◆ Section 12, New Zealand Defence Force
- ◆ Section 14, Welfare services
- ◆ Section 26, National Crisis Management Centre
- ◆ Section 30, Mass evacuation
- ◆ Section 31, International assistance to New Zealand

New Zealand Equine Health Association

Function The New Zealand Equine Health Association (NZEHA) is a pan-equine industry coordinating group on matters relating to the health and welfare of equine animals in New Zealand.

In an emergency affecting horses, the NZEHA could convene and mount an equine response module if there were serious equine issues to be addressed. The response would follow a simple CIMS structure in line with plans for biological responses.

See

- ◆ Section 14, Welfare services

New Zealand Fire Service (Fire services)

Function The New Zealand Fire Service is one of the key agencies making up New Zealand's emergency services. The principal roles of the New Zealand Fire Service in an emergency are firefighting, containment of releases and spillages of hazardous substances, urban search and rescue (USAR), limitation of damage and redistribution of water, in consultation with the relevant territorial authorities, for firefighting.

See

- ◆ Section 1, Introduction
- ◆ Section 3, Management of emergencies
- ◆ Section 4, General roles and responsibilities
- ◆ Section 5, Ministry of Civil Defence & Emergency Management (MCDEM)
- ◆ Section 6, Civil Defence Emergency Management Groups (CDEM Groups)
- ◆ Section 8, Emergency services

- ◆ Section 10, Fire services
- ◆ Section 17, Reduction
- ◆ Section 18, Readiness
- ◆ Section 24, Response
- ◆ Section 25, National warnings and advisories
- ◆ Section 26, National Crisis Management Centre
- ◆ Section 28, Public information management
- ◆ Section 30, Mass evacuation
- ◆ Section 31, International assistance to New Zealand

New Zealand Food & Grocery Council (NZFGC)

Function The New Zealand Food & Grocery Council (FGC) is an industry association which represents the manufacturers and suppliers behind New Zealand's food, beverage, and grocery brands. The NZFGC is also a support agency for the welfare services sub-function, household goods and services.

See ◆ Section 14, Welfare services

New Zealand Land Search and Rescue Incorporated

Function New Zealand Land Search and Rescue Incorporated (LandSAR) offers specialist search and rescue skills to the New Zealand public 24 hours a day, 7 days a week via the New Zealand Police and the Rescue Coordination Centre (NZRCC). LandSAR operates in suburban, urban, wilderness, and rural areas including regional and forest parks, shorelines, and caves.

See ◆ Section 7, Clusters

New Zealand Lifelines Committee

Function Representatives of lifeline utilities collaborate in regional Lifeline Groups with scientists, engineers, and emergency managers to reduce vulnerabilities to regional scale emergencies.

The New Zealand Lifelines Committee fosters regional activity and provides a link to government.

See ◆ Section 7, Clusters
◆ Section 13, Lifeline utilities

New Zealand Police

Function New Zealand Police is one of the key agencies making up New Zealand's emergency services and is responsible for reducing crime and enhancing community safety. The New Zealand Police are also the lead agency for terrorism and major transport accident emergencies. The principal roles of the New Zealand Police in an emergency are maintaining law and order, protecting life and property, assisting the movement of rescue, medical, fire, and other essential services, assisting the coroner as required by the Coroners Act 2006, coordinating movement control over land and conducting inland search and rescue. The New Zealand Police are also responsible for the welfare services inquiry sub-function under the National CDEM Plan 2015.

- See
- ◆ Section 1, Introduction
 - ◆ Section 3, Management of emergencies
 - ◆ Section 4, General roles and responsibilities
 - ◆ Section 5, Ministry of Civil Defence & Emergency Management (MCDEM)
 - ◆ Section 6, Civil Defence Emergency Management Groups (CDEM Groups)
 - ◆ Section 7, Clusters
 - ◆ Section 8, Emergency services
 - ◆ Section 9, New Zealand Police
 - ◆ Section 12, New Zealand Defence Force
 - ◆ Section 14, Welfare services
 - ◆ Section 17, Reduction
 - ◆ Section 18, Readiness
 - ◆ Section 24, Response
 - ◆ Section 25, Warnings and advisories
 - ◆ Section 26, National Crisis Management Centre
 - ◆ Section 28, Public information management
 - ◆ Section 30, Mass evacuation
 - ◆ Section 31, International assistance to New Zealand

New Zealand Pork

Function New Zealand Pork (NZPork) is the operational name of the New Zealand Pork Industry Board. NZPork works on behalf of New Zealand's pig farmers and producers, providing advocacy, marketing, and communications services.

NZPork provides a communication network to and from commercial pig farmers. NZPork has a central and regional structure and can aggregate information and communicate as needed.

- See
- ◆ Section 14, Welfare services

New Zealand Red Cross

Function New Zealand Red Cross can mobilise and provide assistance and support during emergencies. New Zealand Red Cross provides a number of key emergency management activities at a national and local level during emergencies, including the deployment of Red Cross Response Teams.

- See
- ◆ Section 14, Welfare services
 - ◆ Section 31, International assistance to New Zealand

New Zealand Search and Rescue Council

Function The New Zealand Search and Rescue Council (NZSAR Council) provides national strategic governance and leadership to New Zealand search and rescue. In keeping with the Council's high level strategic function, its membership is drawn from the Chief Executives of the Ministry of Transport (chair), New Zealand Police, New Zealand Defence Force, Maritime New Zealand, the Civil Aviation Authority, and the Department of Conservation.

- See
- ◆ Section 7, Clusters

New Zealand Transport Agency (NZTA)

Function	<p>The New Zealand Transport Agency is responsible for:</p> <ul style="list-style-type: none">◆ land transport planning◆ managing the state highway network including operations, maintenance, renewal and upgrade◆ regulating access to an participation in the land transport network◆ promotion of land transport safety and sustainability, and◆ allocation of government funding for land transport and coastal shipping. <p>In an emergency, the New Zealand Transport Agency is responsible for restoring the state highway network to a satisfactory operating condition as quickly as possible.</p>
See	<ul style="list-style-type: none">◆ Section 13, Lifeline utilities◆ Section 14, Welfare services

New Zealand Urban Search and Rescue (USAR)

Function	<p>Urban Search and Rescue involves finding and rescuing people trapped when a structure collapses, for example if a single building collapses or as a result of a major landslide or earthquake. In New Zealand USAR comes under the umbrella of the New Zealand Fire Service.</p> <p>New Zealand has USAR taskforces based in Auckland, Palmerston North, and Christchurch. During an emergency, the National USAR Manager may be based in the NZFS National Coordination Centre, depending on the consequences of the emergency.</p>
See	<ul style="list-style-type: none">◆ Section 2, Hazards and risks◆ Section 10, Fire service◆ Section 30, Mass evacuation◆ Section 31, International assistance for New Zealand

New Zealand Veterinary Association

Function	<p>The New Zealand Veterinary Association (NZVA) is the only membership association representing New Zealand veterinarians. With 2000 members, 15 special interest branches and 14 regional branches the NZVA provides specialist and local support to its members, and wider industry and sector partners. NZVA is at the forefront of promoting improvements in animal health and welfare practice and advocating for the clarity, transparency and enforceability of NZ's animal welfare legislation. The NZVA is also a support agency for the welfare services sub-function, animal welfare.</p>
See	<ul style="list-style-type: none">◆ Section 14, Welfare services

Non-Governmental Organisations Disaster Relief Forum

Function	<p>The Council for International Development (CID) facilitates the Non-Governmental Organisations Disaster Relief Forum (NDRF), an open forum for New Zealand based NGOs that have an interest and involvement in international humanitarian response and emergency management issues. The NDRF is a standing committee of CID.</p> <p>The aim of the NDRF is to provide a collective civil society voice and forum for cooperation and shared learning for best practice in international humanitarian assistance for New Zealand NGOs. The NDRF also encourages observers to engage with the NDRF and contribute to outcomes of the forum.</p>
See	<ul style="list-style-type: none">◆ Section 31, International assistance for New Zealand

Office of Ethnic Communities

Function The Office of Ethnic Communities works to promote the benefits of ethnic diversity to develop prosperity for every New Zealander and is a business unit within the Department of Internal Affairs.

See

- ♦ Section 3, Management of emergencies
- ♦ Section 14, Welfare services

Pacific Tsunami Warning Centre

Function The Pacific Tsunami Warning Centre (PTWC) is one of two tsunami warning centres operating within the National Oceanic and Atmospheric Administration (United States Department of Commerce). The PTWC is responsible for the dissemination of messages and the provision of interpretive information to emergency managers and other officials, news media, and the public within set geographic boundaries, which include New Zealand.

Messages disseminated by the PTWC include:

- ♦ **PTWC tsunami bulletin** is a 'heads up' message giving information on earthquakes of $M > 6.5$, < 7.5 in the Pacific. No destructive threat, no tsunami warning. Investigation under way.
- ♦ **PTWC tsunami watch** is a message about earthquakes $M > 7.5$ in the Pacific, using only seismic information to alert recipients of the probability of a tsunami and that a tsunami investigation is underway.
- ♦ **PTWC tsunami warning** is a message about earthquakes $M > 7.5$ in the Pacific to warn recipients after confirmation has been received that a potentially destructive tsunami has been generated, or when confirmation has not been established but the tsunami travel time to the particular member country is less than 3 hours.

See

- ♦ Section 25, National warnings and advisories

Poultry Industry Association of New Zealand

Function The Poultry Industry Association of New Zealand is the organisation that represents the interests of poultry meat producers in New Zealand.

See

- ♦ Section 14, Welfare services

Radio Broadcasters' Association

Function The Radio Broadcasters Association (RBA) exists to maintain high standards of commercial radio broadcasting in New Zealand and to represent the commercial radio industry to its many partners and stakeholders within government, business and the community.

The RBA represents commercial radio networks who have voluntarily committed (as agreed in a memorandum of understanding with the Ministry of Civil Defence & Emergency Management) to provide broadcasts of alerts or warnings as required through their network, and to be supplemented where appropriate by other networks or individual stations, prior to or during an emergency.

See

- ♦ Section 28, Public information management

Radio New Zealand (RNZ)

Function Radio New Zealand (RNZ) is a Crown entity established under the Radio New Zealand Act 1995. It has responsibilities to fulfil under the CDEM Act as a lifeline utility. Additional to these responsibilities RNZ is required (as agreed in a memorandum of understanding with the Ministry of Civil Defence & Emergency Management) to develop and maintain arrangements to ensure the effective and consistent broadcast of warnings and emergency information prior to or during an emergency through its networks – Radio New Zealand National and Radio New Zealand International.

See

- ◆ Section 13, Lifeline utilities
- ◆ Section 28, Public information management

Road Transport Forum New Zealand

Function The Road Transport Forum is the national body representing the commercial road freight industry. Membership comprises over 80% of road freight operators in New Zealand.

See

- ◆ Section 14, Welfare services

Royal New Zealand Society for the Prevention of Cruelty to Animals (RNZSPCA)

Function The Royal New Zealand Society for the Prevention of Cruelty to Animals (RNZSPCA) is a voluntary organisation dedicated to the welfare of animals. During an emergency the RNZSPCA supports the Ministry for Primary Industries in the care of domestic animals, and where possible supports local authorities. The SPCA is also a support agency for the welfare services sub-function, animal welfare.

See

- ◆ Section 1, Introduction
- ◆ Section 14, Welfare services

Rural Support Trusts

Function The 14 Rural Support Trusts are independent, charitable trusts established to support people and families in rural communities with a primary focus on farming families. The Trustees and coordinators are respected members of the local farming community.

The Ministry for Primary Industries has an agreement with each Trust to, among other things, provide and coordinate recovery assistance to their communities during, and following adverse events classified as medium or large-scale under the MPI Primary Sector Recovery Policy. Adverse events include droughts, floods, other severe weather, natural disasters and biosecurity incursions. Rural recovery assistance is also provided by a range of primary sector organisations including Federated Farmers, Dairy NZ, Beef + Lamb NZ, Horticulture NZ, Rural Women New Zealand, and Rural Support Trusts work closely with these organisations. The Ministry for Primary Industries provides a small annual grant to each Trust to support Governance and to maintain capability. Most of the work is undertaken on a voluntary basis.

Rural Support Trust recovery activities can be coordinated with local CDEM Groups and include holding community events in rural areas. Rural Support Trusts provide CDEM Groups with local intelligence, collaborate with industry good bodies, and deliver any MPI-funded recovery activities. They also provide other support services at their discretion, which may not be government funded.

Each Rural Support Trust has a Response and Recovery Plan with arrangements relevant to hazards prevalent to the area.

For further information, visit www.rural-support.org.nz, or phone 0800 787 254.

See

- ◆ Section 14, Welfare services

Rural Women New Zealand

Function Rural Women New Zealand is a charitable, membership-based organisation which supports people in rural communities through opportunities, advocacy and connections.

Rural Women New Zealand has a diverse membership and is a leading representative body providing information, support, practical learning and leadership opportunities. Activities include promoting and advocating on rural health, education, land and social issues.

See ♦ Section 14, Welfare services

Salvation Army

Function The Salvation Army offers a wide range of welfare support services across New Zealand. Some of which include food assistance, counselling, crisis and supportive accommodation, and can be accessed by communities during emergencies.

See ♦ Section 14, Welfare services

Save the Children New Zealand

Function Save the Children is the world's leading independent organisation for children, working in 120 countries.

Save the Children New Zealand is a member of Save the Children, focusing on helping children in New Zealand, the Pacific and Asia. They also help children in emergencies around the world. Save the Children New Zealand can provide support to welfare services through the setting up and management of Child Friendly Spaces during emergencies.

See ♦ Section 14, Welfare services

St John

Function St John serves communities throughout New Zealand by delivering an extensive range of essential health-related services and products, including emergency ambulance services. St John is a charitable organisation that operates independently of government and business.

See ♦ Section 14, Welfare services

Surf Life Saving New Zealand

Function Surf Life Saving New Zealand is the national association representing 74 Surf Life Saving Clubs in New Zealand, who patrol in over 80 locations throughout the New Zealand summer months.

See ♦ Section 7, Clusters

Television New Zealand

Function Television New Zealand is a state-owned television broadcasting corporation in New Zealand. It has responsibilities to fulfil under the *CDEM Act 2002* as a lifeline utility. Additional to these responsibilities Television New Zealand is required (as agreed in a memorandum of understanding with the Ministry of Civil Defence & Emergency Management) to develop and maintain arrangements for the reliable and guaranteed channel of communication for broadcast of official warnings and emergency information messages prior to or during an emergency.

See

- ◆ Section 13, Lifeline utilities
- ◆ Section 28, Public information management.

Te Puni Kōkiri

Function Te Puni Kōkiri (Ministry of Māori Development) is the Crown's principal adviser on Crown-Māori relationships. The principal roles of Te Puni Kōkiri in an emergency are working with local iwi and iwi providers regarding welfare support and services and engaging with Māori communities to ensure that their needs are met.

See

- ◆ Section 3, Management of emergencies
- ◆ Section 6, Civil Defence Emergency Management Groups (CDEM Groups)
- ◆ Section 14, Welfare services
- ◆ Section 33, Government financial support to local authorities

Transport Accident Investigation Commission

Function The Transport Accident Investigation Commission investigates all aviation, rail or marine accidents and incidents within New Zealand the circumstances of which, in the Commission's opinion, have or are likely to have significant implications for transport safety. Transport Accident Investigation Commission is a member of the Transport Emergency Management Coordination Group (Transport Cluster).

See

- ◆ Section 7, Clusters
- ◆ Section 13, Lifeline utilities

Transport Emergency Management Coordination Group

Function	<p>The Transport Emergency Management Coordination Group (TEMCG) is chaired by the Ministry of Transport. Its purpose is to:</p> <ul style="list-style-type: none">♦ facilitate increased understanding of transport agencies' roles, responsibilities, and national transport requirements to enhance interaction in significant emergencies♦ identify risk issues for the sector and address gaps in planning for significant emergencies to improve infrastructure and operational resilience across all hazards♦ coordinate a multi-model approach to emergency management reduction, readiness, response and recovery to ensure seamless transport planning response between transport agencies and jurisdictional boundaries♦ ensure the transport sector has the capability to provide effective transport advice to transport Chief Executives, the Minister of Transport and the lead agency prior to, during and following an emergency, and♦ facilitate effective engagement with other transport infrastructure and service providers, lifeline utilities, and key stakeholders.
See	<ul style="list-style-type: none">♦ Section 7, Clusters♦ Section 13, Lifeline utilities

Transpower New Zealand

Function	<p>Transpower New Zealand (Transpower) owns and operates the National Grid; the high voltage transmission network connecting areas of generation with towns and cities across New Zealand.</p>
See	<ul style="list-style-type: none">♦ Section 5, Ministry of Civil Defence & Emergency Management♦ Section 6, Civil Defence Emergency Management Groups♦ Section 7, Clusters♦ Section 9, New Zealand Police♦ Section 10, Fire services♦ Section 11, Health and disability services♦ Section 13, Lifeline utilities♦ Section 14, Welfare services♦ Section 17, Reduction♦ Section 18, Readiness♦ Section 19, Planning♦ Section 20, Capability development♦ Section 21, Exercising and testing♦ Section 24, Response♦ Section 25, National warnings and advisories♦ Section 26, National Crisis Management Centre♦ Section 27, Emergency information management♦ Section 29, Logistics♦ Section 32, Recovery

Veolia Transport

Function Veolia Transport is contracted to operate rail services in Auckland. Veolia Transport in conjunction with other railway infrastructure owners, access providers and rail operators, including OnTrack, local authorities, and Kiwi Rail. Veolia Transport has responsibilities to provide advice on and management of the operation of the track system during an emergency.

See

- ◆ Section 7, Clusters
- ◆ Section 13, Lifeline utilities
- ◆ Section 30, Mass evacuation

Victim Support

Function Victim Support provides 24-hour emotional support, personal advocacy and information to all people affected by crime and trauma throughout New Zealand. Victim Support may be contracted during emergencies to provide necessary welfare services as per the National CDEM Plan 2015.

See

- ◆ Section 14, Welfare services

Visitor Sector Emergency Advisory Group

Function The Visitor Sector Emergency Advisory Group (VSEAG) includes tourism industry bodies and government agencies active in the visitor sector, which collectively plan a response for the impacts of an emergency on international visitors to New Zealand. They will work to mobilise the sector's resources to assist with national and local responses to emergencies.

See

- ◆ Section 7, Clusters
- ◆ Section 14, Welfare services

United Nations Disaster Assessment and Coordination (UNDAC)

Function The United Nations Disaster Assessment and Coordination (UNDAC) is part of the international emergency response system for sudden-onset emergencies.

It is designed to help the United Nations and governments of disaster-affected countries during the first phase of a sudden-onset emergency. UNDAC also assists in the coordination of incoming international relief at national level and/or at the site of the emergency.

See

- ◆ Section 10, Fire services
- ◆ Section 31, International assistance for New Zealand

United Nations Office for the Coordination of Humanitarian Affairs

Function The United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA) is a United Nations body formed by General Assembly Resolution 46/182. The resolution was designed to strengthen the United Nation's international response to complex emergencies and natural disasters. New Zealand joined consensus on United Nations General Assembly Resolutions 46/182 and 57/150.

UNOCHA is able to deploy resources at short notice if requested by New Zealand in response to a state of national emergency or an emergency of national significance

See

- ◆ Section 31, International assistance for New Zealand

Wildbase Hospital, Veterinary Teaching Hospital

Function Wildbase Hospital is New Zealand's only dedicated wildlife hospital, providing medical and surgical care and rehabilitation to sick and injured native animals so they can be returned to the wild.

See ♦ Section 14, Welfare services

Work and Income

Function Work and Income is a service of the Ministry of Social Development, providing financial assistance and employment services throughout New Zealand. Work and Income has a role in providing welfare services in emergencies, and is represented on the National Welfare Coordination Group (NWCG), and may also be represented on Welfare Coordination Groups (WCGs) at the CDEM Group level.

See ♦ Section 14, Welfare services

World Animal Protection

Function World Animal Protection is a global animal welfare charity, active in more than 50 countries across Asia Pacific (including New Zealand), North America, Latin America, Africa, Europe and the Middle East. World Animal Protection has consultative status at the United Nations and Council of Europe.

See ♦ Section 14, Welfare services

World Health Organisation

Function The World Health Organisation is the directing and coordinating authority for health within the United Nations system. It is responsible for providing leadership on global health matters, shaping the health research agenda, setting norms and standards, articulating evidence-based policy options, providing technical support to countries and monitoring and assessing health trends.

See ♦ Section 11, Health and disability services

Zoo and Aquarium Association

Function The Zoo and Aquarium Association (ZAA) is the peak body representing the zoo and aquarium community throughout Australasia. The Association has 99 member organisations; 94 of these are zoos, aquariums and museums with the remainder consisting of universities, TAFEs and government departments.

The Association manages the coordination of breeding programs and sets the level of professional standards and practice for its members. It also provides general support and advice where required to its members and governments on a range of issues such as biosecurity, wildlife disease and species knowledge.

The ZAA collaborates on a broad range of topics, including disease preparedness and emergency planning.

See ♦ Section 14, Welfare services