



16 July 2012

John Hamilton
Director
Ministry of Civil Defence & Emergency Management
PO Box 5010
Wellington

Dear John

Re: **2011/12 Resilience Fund project –
Auckland business and organisational resilience – working towards community resilience**

I am pleased to provide you with an update on this project.

The funding proposal was to build a website within the context of business size and complexity, concentrating particularly on our largest business sector; small-medium sized businesses. The project team has worked with the business community to understand their needs and has designed a comprehensive website which not only provides benchmarking opportunities, but also concise and easy to implement resilience processes. A great deal of advice and encouragement has come from sector leaders, business associations and other key stakeholders. Thus, while the project has been led by our CDEM team, it is definitely by business, for business. Advice from the sector has been for a soft-launch approach, and later this month we will be going live with www.businessresilience.org.nz.

I have been asked to provide the following detail in order to receive reimbursement for the cost of this project:

Project name: Business and organisational resilience – working towards community resilience

Amount for reimbursement: \$115,000 (invoices available on request)

Bank details:

Deliverables achieved: As set out in the project plan April 2011 – to encourage the adoption of business and organisational resilience strategies by providing user-friendly tools for the business community

- Research best methodologies for reaching business community through targeted pilot groups
- Development, implementation and launch of user-friendly website dedicated to organisational resilience for businesses
- Test website with pilot groups to confirm efficacy
- Develop, implement and launch resilience tools within the website, including interactive organisational benchmarking tools (achieved in conjunction with Canterbury University Resilience Organisations Research Programme)

Our CDEM department is working hard to improve resilience across the business sector. In supporting this project the Ministry has given momentum to building a strong foundation on which to progress organisational resilience throughout New Zealand.

Yours sincerely

Doug McKay
Chief Executive