



**2014
National Lifelines Forum
Wellington**



Effective leadership of Lifelines Groups - A view from the Chair

Fran Wilde, Chair Greater Wellington Regional Council, Chair, Wellington Lifelines Group

Presentation to the National Lifelines Forum

6 November 2014

Issues

- How to get the best outputs from our membership
- How to engage with the CDEM Group Joint Committee
- Pace of progress...

WHY are these issues?

- Getting challenging messages from utility organisations that don't like to admit weaknesses...
- Obtaining 'voluntary' inputs from lifeline organisations...

WHO to engage with?

- At 'operational' level: operational and/or planning technical managers
- At strategic level: CEOs (to let them know what is going on, ensuring alignment and for \$ contributions)

HOW is this done?

- The Lifelines Chair: commitment and focus
- Suggesting to lifeline organisations that ‘good business’ suggests they should be connected/engaged.
- Understanding that some lifeline organisations are particularly key (roads, electricity)

Engaging with the CDEM side

- The CDEM Group Joint Committee is ‘public domain’: managing reports and messaging before issues hit this forum.
- Forging a stronger connection between lifelines groups and CDEM



A working example...

Releasing the WeLG 'restoration times' and
WeLG/WREMO 'transport access' reports



Deciding to release the reports

- Mid-2012: WeLG held the BERL report which outlined long-term utility outages following a major earthquake.
- Decision to publically release the key information in the report.
- This required liaison with various utility organisations, who all had different viewpoints on the release of the information.

Releasing the reports

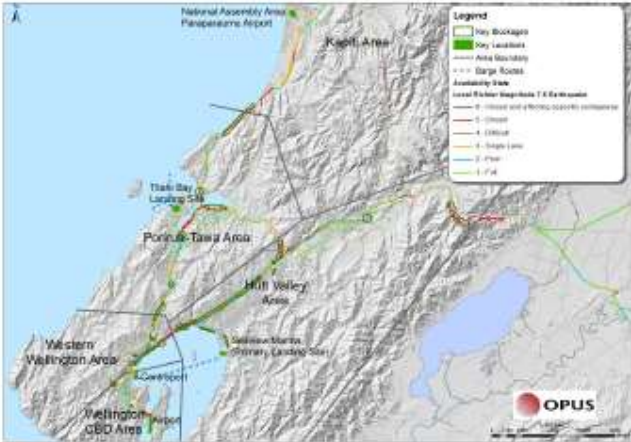
- Reports released through CDEM Group Joint Committee, with media releases put out at the same time.

Reports released in 2012 and 2013

Wellington Lifelines Group 'Restoration Times' report – November 2012



Restoring Wellington's transport links after a major earthquake



Lifeline Utilities Restoration Times for Metropolitan Wellington Following a Wellington Fault Earthquake
 Report to the Wellington CDEM Group Joint Committee from the Wellington Lifelines Group

November 2012

Initial Project Report

March 2013

Managing WeLG issues

- **Administrative:** GWRC assists WeLG with administrative input (and contract 'ownership').
- **Time input:** WeLG Seminars and Steering Committee meetings, 2-3 times per year.

The pace of progress

- Sometimes progress is slow... but methodical.
- Can groups of engineers sometimes focus purely on the technical issues?
- Integration of projects with CDEM and with the pace of member organisations is necessary.



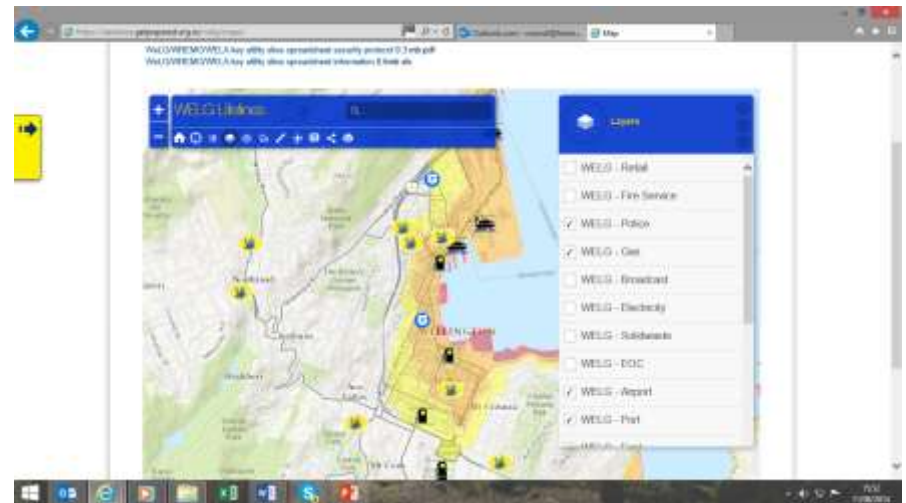
Three WeLG projects underway

- Key Utility Sites update
- Response Priorities
- Emergency Levels of Service

Key Utility Sites

WELLINGTON REGION EMERGENCY MANAGEMENT - Key utility sites - data collection - 18/07/2018 - Excel

ID	Region	Organisation	General facilities	Specialised facilities	Business telephone allocated by an agency or contractor	Business telephones / communications / equipment	Business equipment	Business equipment	Business equipment	Business equipment	Business equipment
1	Wellington	Wairarapa Regional Council	Wairarapa Regional Council	Wairarapa Regional Council	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200
2	Wellington	Wairarapa Regional Council	Wairarapa Regional Council	Wairarapa Regional Council	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200
3	Wellington	Wairarapa Regional Council	Wairarapa Regional Council	Wairarapa Regional Council	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200
4	Wellington	Wairarapa Regional Council	Wairarapa Regional Council	Wairarapa Regional Council	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200
5	Wellington	Wairarapa Regional Council	Wairarapa Regional Council	Wairarapa Regional Council	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200
6	Wellington	Wairarapa Regional Council	Wairarapa Regional Council	Wairarapa Regional Council	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200
7	Wellington	Wairarapa Regional Council	Wairarapa Regional Council	Wairarapa Regional Council	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200
8	Wellington	Wairarapa Regional Council	Wairarapa Regional Council	Wairarapa Regional Council	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200
9	Wellington	Wairarapa Regional Council	Wairarapa Regional Council	Wairarapa Regional Council	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200
10	Wellington	Wairarapa Regional Council	Wairarapa Regional Council	Wairarapa Regional Council	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200	06 328 2200



Response priorities

CDEM Guide to the National Plan, Section 10.1, p2:

Wherever possible, as part of restoration, the following should be considered as a list of priorities to ensure alignment of services being restored:

- public health and safety (hospitals / ambulance services)
- emergency management (Police, Fire Service, Emergency Operations Centres)
- lifelines infrastructure (energy, communications, water and transport)
- vulnerable sectors (immobile or vulnerable groups of people such as in rest homes or prisons)
- isolated communities
- key areas (e.g. CBD)
- commercial producers
- residential zones

Identifying emergency levels of service - project purpose

From the MCDEM Director's Guideline for Lifeline Utilities and Civil Defence Emergency Management Groups. Section 2.1 (page 9):

“A critical part of business continuity management is deciding what service levels to aim for during a business interruption and how they will be achieved... Each lifeline utility needs to:...

determine the optimal level of service that meets their obligations, and plan for delivery of this level of service.”

Thank you

